TOA M-8080D Firmware Update Assessment Form

In August 2026, the firmware used in the M-8080D Series has been updated, introducing new and upgraded features. Devices with control number D01 are delivered with the latest firmware and do not require an update. However if your M-8080D-AM unit has control number D00 and you'd like to be able to update the system, please fill out the form below.

Update Features:

- **Mobile Control App (NEW):** App being developed to allow remote M-8080D control without a PC
- **Grouping Functionality (NEW):** Create up to eight custom input/output groups for simplified control of multiple zones through a single interface.
- **Channel Pairing (NEW):** Pair input or output channels in Stereo or Link modes for synchronized routing and level control from a single fader.
- **M-800RCT Touch Panel Enhancements (UPDATED):** The M-800RCT now supports grouping functions and features an improved user interface for easier operation.
- **Static IP Configuration (UPDATED):** Installers can now assign fixed IP addresses directly within the system for more reliable network integration.
- **Security Access Levels (UPDATED):** New Administrator and User roles provide appropriate access permissions while helping protect system settings.
- **Dante Workflow Improvements (UPDATED):** Dante channels are now integrated directly into the Matrix view, enabling faster and more intuitive audio routing

Additional Notes to Consider:

1. After upgrading the firmware, all settings and presets will be erased and must be reprogrammed.

2. Devices with control number D00 produced in Lot 23C60 or later can be upgraded to the latest firmware version.

3. Devices with control number D00 produced before Lot 23C60 are not compatible with the latest firmware.

4. This control number can be understood as follows: [23][C][60]
   [Last two digits of the year of production — i.e 2023]
   [Month of production via alphanumeric indexing value — i.e C = Mar]
   [Batch number — i.e this was the 60th unit of the batch manufactured]

This is an information gathering form only. Please fill out form with as much information as possible and email to the technical support team in your region.

- Canadian customers contact; **technicalsupport@toacanada.com**
- USA & other North America country customers contact; **techsupport@toaelectronics.com**

TOA OFFICE USE ONLY

☐ **Eligible For Firmware Update** ☐ **Not Eligible For Firmware Update**

Contact Details

Date:

Sections with asterisk are mandatory fields.

***Company Name**	
TOA Authorized Dealer	
If NO, from whom was it purchased?	
Non-authorized dealer or end user, provide proof of purchase with form	
***Contact Name**	
***Phone Number**	
***Email**	
***Address**	
***City**	
***Province/State**	
***Country**	

Product Details

***TOA Invoice # or Your PO #:**	
***TOA Invoice Date:**	
***Your PO #:**	
***M-8080D-AM Serial Number**	

For additional information, please contact the appropriate TOA branch in your region: **https://www.toa-global.com/en/contactus**

Thank you for reaching out!